

2021



Bridge Plan



VISION:

Healthy people. Healthy communities.

MISSION:

Accessible, quality health care guided by local innovation.

VALUES:



IMPROVEMENT

Continuous pursuit of quality through learning and growth.



INTEGRITY

Telling the truth and doing what we say we will do.



COLLABORATION

Working together toward solutions and results.



EQUITY

Eliminating disparity through inclusion and justice.

PRIORITY 1

Adapt Operations in an Evolving Environment

Deliver on core responsibilities and ensure member access to essential care during the pandemic, other environmental disruptions and corresponding recovery efforts.

Annual Objectives

- 1.1 - Achieve Regulatory, Contractual and Core Program Requirements
- 1.2 - Maintain Health Plan Operations

PRIORITY 2

Ensure Sustainable Financial Performance

Proactively bring medical costs in line with revenue rate and utilization trends and improve administrative efficiency, while maintaining access to and quality of care for members.

Annual Objectives

- 2.1 - Align Medical Cost with Revenue
- 2.2 - Improve Administrative Efficiency

PRIORITY 3

Meet Member Health Needs

Develop population health capabilities and prioritize efforts to advance transformation in the Medi-Cal delivery system in order to identify and address member needs and disparities and improve health outcomes.

Annual Objective

- 3.1 - Prepare for Delivery System Transformation

HEALTHY PEOPLE. HEALTHY COMMUNITIES.