

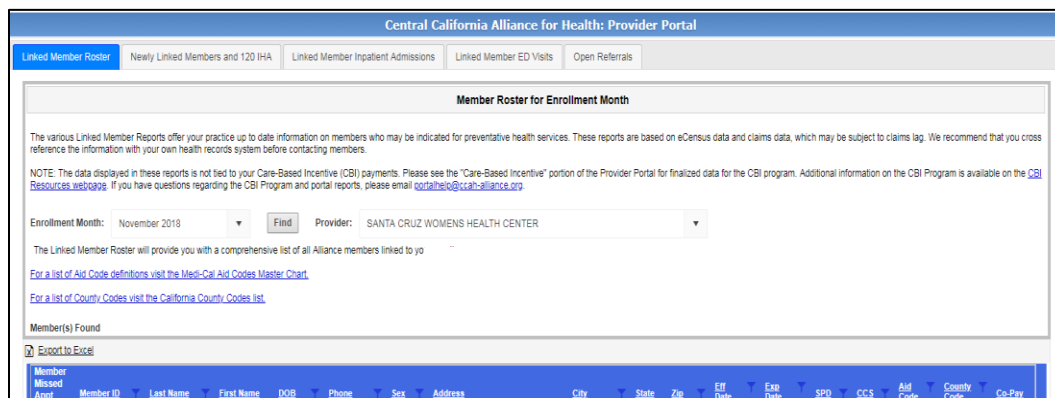
Provider Portal Quick Reference

Linked Member Reports

The Linked Member List reports allow providers to view detailed health information for members linked to their practice. Providers can view also view members' inpatient admissions, Emergency Department visits and open referrals. Note that providers can also use this feature to identify newly linked members that need a 120-day Initial Health Assessment (IHA).

Linked Member List

1. Click on the tab for the report you wish to view
2. From the dropdown lists, select a month and year for your report
3. In the Provider dropdown list, select the appropriate location (if more than one NPI is linked to your Portal account)
4. Click Find



Central California Alliance for Health: Provider Portal

Linked Member Roster | Newly Linked Members and 120 IHA | Linked Member Inpatient Admissions | Linked Member ED Visits | Open Referrals

Member Roster for Enrollment Month

The various Linked Member Reports offer your practice up to date information on members who may be indicated for preventative health services. These reports are based on eCensus data and claims data, which may be subject to claims lag. We recommend that you cross reference the information with your own health records system before contacting members.

NOTE: The data displayed in these reports is not tied to your Care-Based Incentive (CBI) payments. Please see the "Care-Based Incentive" portion of the Provider Portal for finalized data for the CBI program. Additional information on the CBI Program is available on the [CBI Resources webpage](#). If you have questions regarding the CBI Program and portal reports, please email ccahinfo@ccah-alliance.org.

Enrollment Month: November 2018 Find Provider: SANTA CRUZ WOMENS HEALTH CENTER

The Linked Member Roster will provide you with a comprehensive list of all Alliance members linked to you

[For a list of Aid Code definitions visit the Medi-Cal Aid Codes Master Chart.](#)
[For a list of County Codes visit the California County Codes list.](#)

Member(s) Found

[Export to Excel](#)

Member Missed Appt	Member ID	Last Name	First Name	DOB	Phone	Sex	Address	City	State	Zip	Eff Date	Exp Date	SPD	CCG	Aid Code	County Code	Cic-Flw
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Other Features

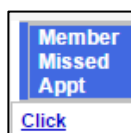
- * **Sort and Download Reports:** All reports are sortable by clicking on the column header or filter icon and can be exported as an Excel spreadsheet via the links at the bottom of the page.



[Export to Excel](#)

Member Missed Appt	Member ID	Last Name	First Name
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- * **Submit Member No-Show Form:** This form can be submitted for a linked member by clicking on the hyperlink "click" on the left side of the member number.



Member Missed Appt

[Click](#)

Quality Reports

Quality reports are updated both monthly and quarterly and are used to monitor information in order to deliver timely and quality care to Alliance members. To view these reports, select the desired report, provider and time frame from the drop down boxes and then click Submit.

- * **Monthly Reports:** These reports include data on cervical cancer screenings, immunizations, and well child and adolescent visits.

Central California Alliance for Health: Provider Portal

Monthly Quarterly

Central California Alliance for Health Quality Improvement Reports - Monthly

Monthly Quality Reports offer your practice up to date information on members who may be indicated for preventative health services. These reports are subject to claims lag and should be cross referenced with your own health records system before contacting members. The data displayed in these reports are not tied to your Care-Based Incentive (CBI) payments. Please see the "Care-Based Incentive (CBI)" Reports on the Provider Portal for finalized data related to the CBI program.

Additional information on the CBI Program is available on the [CBI Resources webpage](#). If you have questions regarding the CBI Program and portal reports, please email portalhelp@ccah-alliance.org.

Summary Report Criteria

Report Type (Help) Select the Report Type before clicking Submit

Provider Name Cervical Cancer Screenings

Report Month Childhood Immunizations (Combo 10)

Compliance Indicator Immunizations for Adolescents

Well Adolescent Visits (12-21 years)

Well Child Visits (3-6 years)

Submit

- * **Quarterly Reports:** These reports include linked member data on asthma and adults with acute bronchitis, monitoring for patients on persistent medication, health screenings and diabetes care.

Central California Alliance for Health: Provider Portal

Monthly Quarterly

Central California Alliance for Health Quality Improvement Reports - Quarterly

Quarterly Quality Reports are published approximately 3 months following the close of each quarter, and include information on members who may be indicated for preventative health services. These reports are subject to claims lag and should be cross referenced with your own health records system before contacting members.

Please email portalhelp@ccah-alliance.org if you have any questions or concerns about the Quarterly Quality Reports.

Summary Report Criteria

Report Type (Help) Select the Report Type before clicking Submit

Provider Name Annual Monitoring for Patients on Persistent Medications

Report Quarter Asthma Medication Ratio

Compliance Indicator Avoidance of Antibiotics in Adults with Acute Bronchitis

Breast Cancer Screenings

Chlamydia and Gonorrhea Screenings

Diabetes Care

Submit

These reports can be exported as an Excel spreadsheet or PDF via the links at the bottom of each page.



For troubleshooting, feedback, questions, or more information, please contact the Central California Alliance for Health Provider Portal Support Specialist at (800) 700-3874 ext. 5518.